

# OPTIMIZING REVENUE AND REDUCING STRESS FOR EMERGENCY FACILITIES, URGENT CARE CENTERS, AND PHYSICIAN GROUPS NATIONWIDE



*Proven Billing Strategies for ERs, Urgent Care, and Freestanding Emergency Centers - All With Little to No Out-of-Pocket Initial Costs*

## 360 MEDICAL BILLING SOLUTIONS

Scan for Free Appointment



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 [360MedicalBillingSolutions.com/Consultation](http://360MedicalBillingSolutions.com/Consultation)

## FACILITIES, URGENT CARE CENTERS, AND PHYSICIAN GROUPS NATIONWIDE

Billing for emergency medicine and urgent care is uniquely complex. With high volumes, short-duration encounters, and strict payer requirements, generic billing systems often lead to denials, delays, and lost revenue.

360 Medical Billing Solutions focuses exclusively on episodic care. We understand the fast pace and fluctuating acuity of ERs, urgent care centers, and freestanding emergency departments. Our tailored facility and physician billing services help providers increase collections, reduce overhead, and stay compliant—all with little to no out-of-pocket initial start-up costs.

### WHY TRUST 360 MEDICAL BILLING SOLUTIONS

With over 25 years of focused expertise, 360 Medical Billing Solutions has become a trusted billing partner to emergency and urgent care providers nationwide. Our clients benefit from:

- A 99% clean claim acceptance rate
- Proven results recovering revenue through the No Surprises Act (NSA) and IDR process
- Hands-on contract negotiation and fee schedule analysis to maximize reimbursement
- Robust compliance and quality assurance programs across the entire billing cycle

We don't just manage billing—we become an extension of your facility or physician group.

### KEY SERVICE BENEFITS

- ER/Urgent Care Specialization
- Dedicated Account Representative
- Accelerated Reimbursement
- Increased Cash Flow
- Streamlined Billing Operations
- Cost-Saving Strategies
- Provider Enrollment
- Automation Technology & Bill Pay Integration
- Full-Service Patient Billing Support
- Advanced Analytics & Reporting
- Maximizing Payer Reimbursement Rates

### WHY PROVIDERS TRUST 360 MEDICAL BILLING SOLUTIONS

Led by experienced specialists, 360 Medical Billing Solutions acts as a seamless extension of your practice. With over 25 years of expertise in emergency room billing services and urgent care billing solutions, we understand your unique needs. Our 99% clean claim acceptance rate ensures fast,

accurate reimbursement. We support practices nationwide with scalable, all-inclusive billing services designed to reduce stress and improve profitability—often with little to no out-of-pocket initial start-up costs.

The best practices we offer are designed for your ultimate success without stress. They are explained in this report and include:

## INITIAL STARTUP AND ACCOUNT MANAGEMENT

- **Dedicated Client Representative** to oversee onboarding, coordinate vendors, deliver reporting, and serve as your point of contact.
- **Provider Credentialing** through our Credentialing Coordinators who manage enrollment, renewals, and pending payor issues.
- **Managed Care Contract & Fee Schedule Analysis** to ensure your rates align with local benchmarks and optimize your payer mix.
- **HL7 Interface Integration** for seamless demographic and charge data transfers, chart reconciliation, and data accuracy.
- **Chart Audits & Performance Projections** to establish accurate estimates for volume, acuity, payer mix, and collection goals.
- **Contract Finalization & Financial Setup** including PO Box creation and depository-only bank account configuration.

## ONGOING SERVICES

- **Credit Card Processing** with options to use your merchant account or ours, offering flexible payment tools.
- **Electronic Claims Submission and Payment Posting** to accelerate reimbursements and reduce manual errors.
- **Missing Chart Reconciliation** using HL7 data to identify and resolve gaps in billing.
- **Coding Services Coordination** with your preferred vendor or one we recommend.
- **Compliance & Quality Programs** with internal audits, QA reviews, and compliance officer oversight.
- **Email and Text to Pay Billing Options** to support faster, more convenient patient payments.
- **Depository & Refund Services** including daily check deposits and client-preferred refund processing.

- **EOB & Correspondence Scanning** for instant digital access and audit-ready documentation.
- **No Surprises Act (NSA) and IDR Support** to recover underpaid claims through federal/state arbitration.
- **Delinquent Account, Refund & Complaint Management** with support teams aligned to your preferences.
- **Collection Agency Integration** for seamless transition of bad debt accounts.
- **Ongoing Quality Assurance** including monthly employee audits and training documentation.

## COMMUNICATION AND REPORTING

- **Access to a comprehensive “Dashboard”** which allows customers full transparency in all claim data.
- **Comprehensive Client Reporting** with monthly performance reviews and written analysis.
- **24-Hour Report Updates** for rapid turnaround on changes and data access requests.
- **Downcoding & Documentation Reports** identifying lost revenue and education opportunities.
- **RVU Productivity Analysis** to assess provider performance, efficiency, and patient volume.
- **Patient Statement Messaging** with clear language and options that improve payment compliance.
- **Patient Account Representatives** trained in empathy and billing support, with monitored call quality.
- **Provider Training** tailored to your team’s needs on documentation and compliance.

## ADDITIONAL AVAILABLE SERVICES

In addition to our core billing solutions, we support your growth and operational needs through:

- Coordination with trusted third-party coding vendors to ensure a seamless billing workflow
- Setup and optimization for multi-location and expanding practices
- Access to practice management consulting through strategic partner relationships

These value-added services are available upon request to ensure your entire revenue cycle is fully supported and scalable.

## READY TO IMPROVE YOUR REVENUE CYCLE?

Let 360 Medical Billing Solutions show you how to boost collections, improve patient satisfaction, and reduce the administrative burden—with little to no out-of-pocket initial start-up costs.



Request your FREE consultation today. Call/Text (405) 627-1273 or visit  
[360MedicalBillingServices.com](http://360MedicalBillingServices.com).

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