



## TELEPHONE CONSUMER PROTECTION ACT (TCPA) **OPT IN** TERMS AND CONDITIONS

360 Medical Billing Solutions may utilize an automated SMS patient notification system to quickly and efficiently notify patients of their bills and the options available to pay with ease by phone, text, and email. 360 Medical Billing Solutions will NOT use your personal information (including cell phone numbers) for notifications other than for your billing. 360 Medical Billing Solutions will NOT provide your information to any outside sources for solicitation or marketing purposes.

In accordance with the Telephone Consumer Protection Act (TCPA), patients are now **required to “opt in” to receive automated communications on their mobile device(s)**. This means patients must provide express consent to receive messages and reminders through automated calls and/or SMS text messages on their mobile device(s). Consent is not required if the call or text is for emergency purposes or if made directly from a doctor, nurse, or other staff member. Please note, you can revoke consent to receive these messages at any time. If you received an SMS message our records indicate that you have opted in at your provider office to receive electronic statement notifications. You can cancel the SMS service at any time by replying “STOP” to the SMS text short code. Standard messaging and data rates could apply from your wireless provider. If you have questions about your text plan it is best to contact your wireless provider directly. For questions about our SMS notification system, you may call 866-247-3141.

By choosing to ‘Opt In’, you have given 360 Medical Billing Solutions and its staff permission to contact you via your cellular device for automated phone calls and/or SMS text messages.